

# TERMS AND CONDITIONS

**PRICES:** Prices are per person based upon shared twin room occupancy. All prices are based on current exchange rates and are subject to change without notice. If the US Dollar devalues by 5% or more, Endless Earth Travel (EET) reserves the right to increase prices or reduce services accordingly. Prices do not include items of a personal nature such as laundry, beverages or food (other than what is included in the package price), passport and visa fees, insurance, phone calls, hotel extras, airport taxes and fees, and foreign port taxes unless specifically indicated in the package inclusions. Prices are correct at time of publication. In case of human or computer error, EET reserves the right to re-invoice for the correct price or service.

**PAYMENT:** Deposits and insurance payments will be accepted in the form of check or money order preferably. In an effort to keep prices as low as possible, all prices reflects a cash discount. However, it is possible to make a payment via MasterCard, Visa, Discover, or American Express. There is a small fee for credit card payments. The fee varies and relates to payment amount. Invoices and credit card authorization forms will be included with your welcome document. The credit card form must be completed in entirety in order for the transaction to be approved. If for any reason payment is received within 21 days of departure, a charge for express mailing of final documents will be required. Your land reservation will be confirmed on receipt of a non-refundable, non-transferable deposit of **\$350** per person and per tour at the time of reservation. **Final Payment is due at least 60 days prior to tour departure date.** Payment in full is required at the time of booking for reservations made less than 60 days before tour departure. \*Travel Protection (Insurance) premiums are not covered by the initial deposit. Insurance premiums may be paid at any time prior to or with final payment and become effective on the date payment is received by EET. \*There is a \$30 fee for returned checks.

**LATE PAYMENT:** If there is an outstanding balance by the Final Payment Due date listed on your invoice, all travel services will be subject to automatic cancellation. A service reinstatement fee of \$50 will be added to your invoice and must be paid in advance in order to apply for reconfirmation of services. Also, there may be an increase in airfare and various vendors. Special delivery charges incurred will also be due in advance.

**CANCELLATION/REFUNDS:** Once a partial or full payment has been made, cancellations will only be accepted in writing. Email your cancellation to endlessearthtravel@yahoo.com, subject-Cancellation, with your full name and date of travel. From the time your deposit is received up to 91 days prior to departure, there is a \$350.00 non-refundable cancellation fee per person. For cancellations received from 90 days to 61 days prior to the day of departure the cancellation fee will be 50% of the total cost\* per person, from 60 days to 31 days prior to the day of departure the cancellation fee will be 75% of the total cost\* per person, from 30 days prior to the day of departure the cancellation fee will be 100% of the total cost\* per person. \*package price per person including taxes, single supplement, deviations fees and any other costs incurred (if applicable). Also, no refund on insurance premiums. (Travel insurance is offered as protection in case of illness and cancellation, please see TRAVEL INSURANCE). **Tour Participation is nontransferable. Names cannot be transferred on reservations or airline tickets.** No refund will be made for any accommodations or services included in the tour that you do not use.

**AIR TRANSPORTATION** for Upcoming Destination(s): Round-trip from Washington Dulles via Icelandair or per itinerary. Flight itinerary and carrier may be subject to change. Airfare is subject to increases prior to date of travel. By sending your deposit together with your completed reservation form, airfare will be guaranteed against future fare increases excluding tax increases or fuel surcharges. Tax and fuel surcharge estimation is based on increases imposed by airlines is subject to increase prior to ticketing (approximately 30 days prior to departure). Airlines will provide a block of seats for the group. Individual requests for seating preferences can be made at check-in only. If you are a member of the frequent flyer or affiliate program, please bring your account card to the airport on the day of departure to receive proper mileage credit. Endless Earth Travel cannot submit seating preferences or frequent flyer information as we cannot guarantee that any or all requests will be honored. Icelandair does not provide free meals or beverages aboard their flights. They do offer, for a fee, some small snacks and beverages. These are not included in the tour package.

**RESERVATION CHANGES:** EET is pleased to assist clients with changes in itineraries, however, changes to an existing reservation, whatever the cause, will incur \$50 per person plus any additional supplier fees. Any alterations will risk the loss of air space or increased airfares. Name changes or corrections will be treated as a cancellation of air and all normal air cancellation fees will apply. Once full payment is received, EET airline tickets will be issued and are fully non-refundable. Should airline tickets require to be issued earlier than the Final Payment Due date, you may be required to pay a larger non-refundable deposit and/or complete full payment. Once issued, Published Instant Purchase Airfare tickets normally may be changed prior to departure date and the airfare applied toward travel within the following 12 months for a fee of \$200 plus any difference in airfare; specific fees and policies may vary by airline.

**AIRLINE FUEL SURCHARGES:** Airline Fuel Surcharges are subject to change without notice due to fluctuation oil prices and we reserve the right to amend your airfare in the event of airline-imposed increases. To avoid potential increases, you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases but are fully non-refundable.

**CONTACT INFORMATION:** Pursuant to TSA Secure Flight requirements, passengers are responsible to provide EET with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email and fax data for all passengers. Passengers must ensure that names are correctly listed on their invoice. EET will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

**PASSPORTS and VISAS: All participants must have a valid passport.** Passengers are responsible for ensuring that they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel. Any information provided pertains to US citizens only. Non-US citizens should check with the respective consulate for current entry requirements.

**REFUNDS and PENALTIES: Illness or Absenteeism:** In the event of your withdrawal from a tour after commencement for reasons of illness, you must obtain a medical certificate in support of any insurance claim. We regret that no refunds can be made for absences from a tour, including but not limited to, missed meals or sightseeing. EET makes no representation or guarantees concerning reimbursements for funds paid by you under any insurance claim.

**ACCOMMODATIONS/SINGLE TRAVELERS:** Price per person is based on two persons sharing twin bedded rooms, with private facilities, in hotels/farm lodging/B&B/apartments throughout our tours. Triple rooms are also available. We discourage triple room accommodations because they're normally not spacious and there is no discount for triple occupancy. Triple rooms usually are regular twin or double-bedded rooms with a cot or rollaway bed added. Single rooms are limited but may be requested at time of booking for an additional charge of **\$750.00**. While single rooms provide privacy, they are often smaller than twin rooms and are sometimes located away from the group in a different area of the hotel, and may be in high traffic areas, such as stairways/ elevators. We do not like to assess an additional charge for the single traveler and will make every effort (if you so desire) to match you with the same gender roommate when we receive your application, but we do not guarantee a roommate can be matched. If a single room must be assigned due to your roommate's cancelling, incompatibility, or for any other reason (even at the last moment or while on tour), we must charge you the tour's single supplement or pro-rated amount. Substitute hotels may be used at certain times and will be of similar standard whenever possible. Passengers who are members of Hotel Frequent Traveler programs are not entitled to earn points with any of the hotels featured on an EET tour. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis.

By signing below, you are indicating that you have carefully read these Terms and Conditions, including the Disclaimer of Liability, and that you understand them and accept them in full. Every adult traveling with EET must accept and sign these Terms and Conditions, and submit them with the Enrollment Form. In the event the person traveling with EET is under the age of eighteen (18), a parent or guardian must sign this form on his or her behalf.

Signature

Date

Print Name

**MEALS:** As specified in each itinerary. In general, beverages are not included, unless specifically stated.

**SIGHTSEEING and ENTRANCE FEES:** All sightseeing, as per itinerary, aboard a private vehicle (size determined by number of participants) with the services of a professional, licensed, English-speaking guide. Entrance fees to all sights are included per itinerary. Times listed in itineraries are approximate and meant as guidelines. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show", in which case you will not be eligible for refund for the unused service(s). EET imposes mandatory vehicle seat rotation with no exception. There is a strict NO SMOKING policy on the vehicle.

**OPTIONAL SIGHTSEEING TOURS** (when available): A limited selection of optional sightseeing tours are available for purchase at any time until the final payment due date. Those associated with escorted and guided programs will be available for purchase locally based upon availability. Some optional tours require a minimum number of participants and may not be operated; in such cases, the tour company will attempt to notify you locally, and you will receive a full refund upon your return home.

**GROUP HARMONY:** To ensure the desired group synergy, EET reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group. All expenses to do so will be borne by the passenger. Children under 5 year of age are ineligible on group tours. Children 5-17 must be accompanied by an adult.

**NON-OPERATION of ESCORTED TOUR:** Escorted tour packages are based upon a minimum number of participants. Cancellation of any tour for the lack of participation will be advised at least 30 days prior to departure, and all money will be refunded. EET will not be held responsible for any costs relating to the issuance and/or cancellation of airline tickets or visa fees. Voluntary cancellations due to political instability, acts of terrorism, natural disasters, government intervention or US State Department warning will be subject to the above fees, provided the program is deemed (by EET) able to continue. Should EET elect to cancel a departure for any of these reasons, every effort will be made to obtain refunds from suppliers, however no guarantees can be provided on their behalf. Thus, EET reserves the right to cancel or re-schedule any tour departure in accordance with the operating requirements or circumstances beyond its control at any time. If cancellation is made any time prior to departure of the tour, EET will try to re-book the same or similar tour and, **where flights have been confirmed by EET,** will attempt to confirm air seats for new dates selected, subject to availability. Please note that EET is not liable for any cancellation penalties incurred on any other travel arrangements including air tickets purchased separately from EET inclusive with tour package. **EET is not responsible** for any other travel arrangements affected due to our cancellations.

**LAND ONLY PASSENGERS: for Upcoming Destination:** A passenger choosing the land only portion of the package must notify EET in WRITING, 100 days prior to date of departure or a penalty fee will be assessed. **\*\*Please be advised, passenger(s) opting for the land only package or who are deviating from the group itinerary will be responsible for their own transfers to/from hotel/airport. Any missed portion of tour will not be refunded. However, if you arrive at the same time or earlier than the group, you are welcome to join the group on the tour.**

**BAGGAGE ALLOWANCE:** Due to vehicle space, one carry-on bag and one checked bag, per person, are permitted. There will be \$35 fee for any extra luggage. Standard airline baggage policies usually allow checked baggage up to 62 total inches and range to 50 pounds and carry-on baggage up to 45 total inches and 11 to 40 pounds. However, policies may vary from the time of printing this brochure. Many airlines charge a fee for baggage. Check individual airline for policies. Contact your airline directly before departure for current baggage dimension allowances. For luggage exceeding the allowed limits, excess baggage fees will apply at check-in, under passenger's full responsibility. Our final documents will contain current information applicable to your designated airline.

**PASSENGERS with SPECIAL NEEDS:** The majority of our trips require a lot of walking, which may involve stairs, hills, cobblestone roads, uneven pavement, and treacherous terrain. Additionally, our vehicles are not equipped with wheelchair ramps. It is each passenger's responsibility to be aware of his or her limits with regard to travel and group activities. Any person with a disability requiring special attention must advise EET of the situation at time of enrollment. A qualified companion must accompany any passenger requiring special assistance. EET will make reasonable attempts to accommodate disabled passengers with special needs, but shall not be held responsible in the event we are unable to do so. Moreover, EET is not responsible for the denial of services by any carriers, hotels, restaurants, or other independent suppliers. European and other parts of the world's standards are different than home and may not have ramps, wide entryways or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers or motorized scooters. EET reserves the right to remove any person from a tour who has not provided the required notification, has not received written confirmation from EET, or does not comply with these regulations. All related expenses, including those to return home, will be borne by the passenger.

**TIPPING** (Specific to Iceland): Tipping, in general, is not necessary in Iceland anywhere. **However,** if you feel that you have received exceptional service, above and beyond what was expected, tipping would be most appreciated by driver/guide and tour operator. But, is not expected. (Other parts of the world): For good service, recommended (but voluntary) tipping your driver/guide is Euro 6.00 per passenger per day; to the tour manager Euro 4.00 per passenger per day; for the local guides Euro 1.50 per passenger per day. Tips for the bus driver/guide and tour manager are normally given as a group at the end of the tour. Other gratuities are usually handled individually.

**TRAVEL HEALTH ADVISORY:** All passengers must ensure that they are medically and physically fit for travel and that such traveling will not endanger themselves or others. Our trips entail a lot of walking, climbing up/down stairs, hills, uneven and treacherous terrain, etc. Any passenger who is physically challenged must submit a certificate from his/her doctor stating that he/she is capable of taking part in this tour without assistance. If special assistance is required, the passenger must travel with a companion willing and capable of providing any necessary assistance. **All participants are responsible for his/her own health and physical conditions.**

**DISCLAIMER OF LIABILITY:** Codori Goulet Enterprises, Inc. doing business as Endless Earth Travel (EET), makes vacation and travel arrangements on your behalf with third party service providers. Any itinerary provided by EET is not guaranteed and is subject to change without notice if circumstances warrant it. EET is not responsible for any loss, damage, delay or injury to you or your travel companions or group members which result from any breach of contract or any intentional, careless or negligent acts or omissions on the part of any third party travel service provider. EET is not responsible, nor shall we be subjected to any claim or demand, for any loss, damage, delay or injury to you or your travel companions or group members, resulting from acts of passive or active negligence of our officers, employees or agents. You assume complete and full responsibility for, and hereby release EET from, and duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions including, without limitation, serious bodily injury or death resulting from terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climate conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside our control.

**TRAVEL INSURANCE:** Missing a vacation is bad enough. Losing the money you paid for your vacation is even worse. Trip Insurance is therefore highly recommended by Endless Earth Travel. Your premium is related to your trip cost, so you don't have to worry about being over-insured. Trip Cancellation Plan premiums are non-refundable. Visit Nationwide—Trip Cancellation Insurance—for a brochure, detailed description of benefits and more information.

**PHOTOGRAPHY:** Endless Earth Travel reserves the right to take and use photographs and videos which may contain its tour participants. EET reserves the right to use these photographs and videos for advertisements and other uses.